



Plan of Service 2018-2020

Vision:

Grande Prairie Public Library is a highly valued, welcoming and well-used community gathering place, and a stepping stone for learning, personal enrichment, and engagement.

Mission:

To enrich, inform and engage the community by providing resources that promote discovery, lifelong learning, and leisure pursuits.

Values:

Grande Prairie Public Library supports the following principles for equitable public library service:

Accessibility: We provide barrier free access to facilities, resources, and programs.

Accountability: We are accountable to our community for the services we provide.

Creativity and Innovation: We encourage and support creative approaches and innovation in all that we do.

Quality: We value excellence in our customer services, collections, and programs.



Collaboration and Partnership: We believe in working with others to serve our community.

Information and Literacy: We believe in the importance of an informed and literate community.

Intellectual Freedom: We encourage the free exchange of information and ideas.

Diversity: We value and celebrate the diversity of interests, perspectives, and cultures in our community. We treat all people with respect and dignity.

Love of Reading: We nurture the joy of reading for community members of all ages.



01

Family/Blended Programs

Programs appealing to families or a range of ages are provided.

GOALS

1. Family members of varying ages can attend programs together.
2. Convenient, family bonding experiences will result in increased library usage.



OBJECTIVES

- A variety of programs will be provided to promote families attending together.
- Scheduling of programs will be broader.

02

Engagement, Awareness & Communication

Community members will be engaged with and aware of library services in order to meet their needs and pursue personal interests.

GOALS

1. Members of the community find the information they need about the Grande Prairie Public Library and its services.
2. More people are aware of the Grande Prairie Public Library and its value, and are engaged in library programs / services.



OBJECTIVES

Options will be explored to deeply engage a broader audience and inform them of the Grande Prairie Public Library's value, programs and services.

03

Technology

Programs appealing to families or a range of ages are provided.

GOAL

Technology offerings provided by the Grande Prairie Public Library respond to community demand and emerging trends.

OBJECTIVES

- Digital resources will be increased.
- Training in the use of technology will be provided.
- Integration of technology into programming and other services will continue to be a focus.



04

Lifelong Learning

Community members will have the resources they need to explore topics of personal or career interest and to continue to learn throughout their lives.

GOALS

1. Community members will gain knowledge and learn new skills throughout their lives.
2. Adult programs respond to community needs and emerging trends.



OBJECTIVES

- Adult programming will be strategically planned to maximize existing resources.
- Library collections and programming will be augmented through expanded services.